CALSAGA Code of Conduct

The California Association of Licensed Security Agencies, Guards and Associates (CALSAGA) is committed to promoting professionalism, integrity, and ethical behavior among its members and to improve the quality of service and public perception of the security industry. This Code of Conduct outlines the standards of behavior expected from all members to maintain the reputation and credibility of the association.

Compliance with Laws and Regulations

• Members shall follow all local, state and federal laws and comply with all government regulations including, but not limited to, those set forth in the California Business and Professions Code.

Professionalism

- Members shall conduct themselves in a professional manner at all times, treating fellow members, colleagues, employees of government bureaus and agencies, and the public with respect, courtesy, professionalism, and fairness.
- Members shall uphold the highest standards of competence in their field of expertise, seeking to improve their knowledge and skills on an ongoing basis.

Integrity and Honesty

- Members shall act with honesty and integrity in all professional and business interactions, avoiding conflicts of interest and disclosing any potential conflicts when they arise.
- Members shall provide accurate and truthful information to clients, employers, and the public.

CALSAGA Database Usage

• Members shall only utilize the CALSAGA Database to create certificates for their current member company. It is the responsibility of the member to ensure that all company employees utilize the database correctly and are provided with the instruction manual.

Non-Discrimination

 Members shall treat all individuals with respect and dignity, regardless of their race, ethnicity, gender, religion, sexual orientation, age, disability, ancestry, national origin, age, disability, or any other protected category under applicable law.

Reporting Violations

• Members who become aware of a violation of this Code of Conduct by another member are encouraged to report it to the CALSAGA Association Manager.

Accountability and Consequences

 Violations of this Code of Conduct may result in disciplinary action, up to and including termination of membership depending on the severity and nature of the violation.

Review and Amendment

• This Code of Conduct will be reviewed periodically and may be amended as necessary to reflect changing ethical standards and the needs of the association.

Acknowledgment

• By becoming a member of CALSAGA, individuals acknowledge their commitment to adhere to this Code of Conduct and the principles it represents.