

## Day 1 - Tuesday, March 3, 2020

8:00 am – 8:25 am Registration and Continental Breakfast

8:25 am – 8:30 am Welcome and Overview David Chandler

8:30 am – 10:10 am Insurance, Safety & Compliance Shaun Kelly

10:10 am - 10:20 am Break

**10:20 am – 10:50 am** Impact of Software and Technology on Today's Security Services

Adam Rudick and Karina Huertas

10:50 am – 12:00 pm Security Service Agreements and Wage & Hour Pitfalls Barry Bradley and Jaimee Wellerstein

12:00 pm - 12:30 pm Lunch

**12:30 pm – 2:40 pm** Security Service Agreements and Wage & Hour Pitfalls Barry Bradley and Jaimee Wellerstein

2:40 pm - 2:50 pm Break

2:50 pm – 4:30 pm BSIS Compliance and Audit David Chandler

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## Day 2 - Wednesday, March 4, 2020

8:00 am - 8:25 am Registration and

Continental Breakfast

8:25 am – 8:30 am Welcome and Overview

**David Chandler** 

8:30 am - 10:10 am BSIS Compliance and Employee Files

**David Chandler** 

10:10 am - 10:20 am Break

10:20 am - 12:00 pm

Human Resources

Best Employee Practices, Staffing and Termination,

Recruitment and Hiring

Gary Bradley and Anne Laguzza

12:00 pm - 12:30 pm Lunch

12:30pm – 2:40pm Human Resources

Best Employee Practices, Staffing and Termination,

Recruitment and Hiring

Gary Bradley and Anne Laguzza

2:40 pm - 2:50 pm Break

2:50 pm – 4:30 pm Pricing and Transitioning New Business, P & L Management,

Profitability, Client Follow up and Rate Increases

Mike Smidt

