

Day 1 February 20, 2019

8:00 am – 8:30 am Registration and Continental Breakfast

8:30 am – 8:35 am Welcome and Overview

David Chandler

8:35 am - 10:15 am BSIS Compliance and Audit

David Chandler

10:15 am - 10:25 am Break

10:25 am – 12:00 pm BSIS Compliance and Employee Files

David Chandler

12:00 pm – 12:30 pm Lunch

12:30 pm – 2:30 pm Insurance, Safety and Compliance.

Insurance Concerns for New Business.

Shaun Kelly

2:30 pm – 2:45 pm Break

2:45 pm – 4:30 pm Pricing and Transitioning New Business,

P & L Management, Profitability, Safety (Operational), Client Follow up and Rate

Increases. Mike Smidt



Day 2 February 21, 2019

8:00 am – 8:30 am Registration and

Continental Breakfast

8:30 am – 8:35 am Welcome and Overview

David Chandler

8:35 am - 10:30 am Human Resources

Recruitment and Hiring, Best Employee

Practices

Gary Bradley and Anne Laguzza

10:30 am – 10:45 am Break

10:45am - 12:00pm Human Resources

Best Employee Practices, Staffing and

Termination

Lunch

Gary Bradley and Anne Laguzza

12:00 pm – 12:30 pm

12:30 pm – 2:30 pm Legal Pitfalls

Barry Bradley

2:30 pm –2:45 pm Break

2:45 pm – 4:30 pm Contracts, Indemnification

and Deal Breakers

Barry Bradley